

National Evaluation Report

Purpose of the Report

This report responds to the national evaluation of NDCs commissioned by the Department of Transport Local Government and the Regions (DTLR). The key aim of our response is to demonstrate how we plan to design and deliver effective interventions founded on evidence-based initiatives of “what works” and measure our progression.

Background

The DTLR have commissioned a national evaluation of NDC's. This evaluation exercise will become an ongoing feature of NDC and will last for the remaining lifetime of the programme nationally.

Towards the end of February all 39 NDC's were requested to respond to an early Evaluation scoping exercise which had been conducted between the end of 2001 and January 2002. In common with all other NDC's our partnership was asked to respond by developing a concrete plan/process to refine its programme and help prepare for the main stage of the evaluation. The plan/process would be developed as soon as was practicable (by the end of May 2002 at the latest).

Subsequently, the partnership's delivery team met to consider how they could enable the partnership to respond, particularly in relation to the six main themes in the programme. The team produced reports for each of the partnerships theme focus groups for consideration. All focus groups have now met and considered the reports and have agreed them, sometimes with amendments and/or agreed a way forward. These reports form the main body of this document. In relation to each theme and in compliance with the NDC National Evaluation: Findings from the Scoping Stage report, the focus group reports related specifically to:

1. The quality of some outcome targets and the solidity of the baseline evidence.
2. Whether there is a convincing link between baseline outcomes and projects.
3. The robustness of plans of the themes, particularly housing and health (National priority).
4. The extent to which plans take account of the wider context and markets (especially housing and labour markets).

The main body of this report is an initial attempt to start to answer these questions and produce a framework by which the partnership can evaluate its future progress.

Theme Reports

The format agreed by all focus group reports included the following:

- An analysis of current and planned theme projects and in what proportion they contribute towards the agreed outcomes.
- Proposals for simplifying and clarifying future outcomes.
- Proposed targeted milestones at Years 3, 6 and 10, based upon the outcomes proposed.
- Identify implemented and planned projects outcomes and where possible which other themes they may contribute towards.
- Finally identify what progress has been made to date and what gaps exist in the themes against our revised outcomes and evidence based initiatives in the national evaluation documentation.

Theme Reports in Order

1. Homes and Environment
2. Crime and Community Safety
3. Education
4. Jobs and Business
5. Health
6. Our Community

Homes and Environment Theme

Out of our 7 current and planned Housing Projects:

- 57% contribute to ensuring provision of housing to meet the needs of the community
- 42% contribute to ensuring a sensitive locally delivered housing management service
- 71% contribute towards improving the condition to all types of housing

Of the 8 current and planned Environmental projects:

- 100% contribute towards creating effective use of public opens space and improving the environment and image of the area.
- We have no projects which contribute to ensuring provision of appropriate levels of services and facilities for all sections of the community. This outcome targets bringing non-residential buildings back into use.

It is evident from this exercise that the key Homes and Environment outcomes are:

1. To ensure the provision of choice of housing to meet the needs of the community
2. Improve the condition of all types of housing
3. Create effective use of public open space and improve the environment and image of the area

Suggestion: We reduce our outcomes from five to three. One of the outcomes that is removed will be incorporated as a sub-section of the outcomes that are kept and another one will be incorporated into the 'Our Community' Remit.

Current Outcomes	Suggested Outcomes
1. Ensure provision of housing to meet the needs of the community	HE1. Ensure provision and management of housing to meet the needs of the community
2. Ensure a sensitive locally delivered housing management service for social housing and private tenants as a full step towards neighbourhood management	
3. Improve the condition of all types of housing	HE 2. Improve the condition of all types of housing.
4. Create effective use of public open space and improve the environment and image of the area	HE3. Create effective use of public open space and improve the environment and image of the area.
5. Ensure provision of appropriate levels of services and facilities	

Targeted Outcomes

The National Evaluation and Government Office have requested that we produce targets and milestones for our outcomes.

Homes and Environment Outcomes (*Work in progress 15/04/02*)

Outcome Targets:	Baseline information	NDC area Position 2000/2001	Milestones			Newcastle 2000/2001	England and Wales 2000/2001
			Year 3 2003	Year 6 2006	Year 10 2009		
HE 1 Ensure the provision of housing to meet the needs of the community							
Reduce turnover in LA properties	Newcastle City Council 1999	Based on allocations was 25% compared to city 17%	Have developed some support and advocacy projects	Reduce by 3%	Reduce to City Average	Target: That the average re-let time of LA properties will be 50 days in the financial yr (CC 2002)	
Reduce turnover in RSL properties	Home H.A.	20% compared to city rate 17%	Have developed some support and advocacy projects	Reduce to city average	Reduce to 2% lower than city average		
Increase the proportion of tenants who are satisfied with the housing management service	Household survey 1999	75% of tenants in rented are happy with response of landlord	Have laid foundations for the development of neighbourhood management strategy	Increase satisfaction to by 5%	Increase satisfaction by 10%	No targets available: 74% of LA tenants are satisfied with the overall landlord service (2000)	

Outcome Targets:	Baseline information	NDC area Position 2000/2001	Milestones			Newcastle 2000/2001	England and Wales 2000/2001
			Year 3 2003	Year 6 2006	Year 10 2009		
HE2 Improve the condition of all types of housing							
Bring all social housing up to a set standard of decency by 2010	City Council and Savilles Consultants	93% of properties in NDC area do not meet Govt decency standards compared to 79% City Average	Reduce by 5%	Reduce by 25%	Reduce by 55%	City Council to comply to decency standards set by central govt.	All social housing meets set standards of decency by 2010. 2004 – one third
Reduce the number of void LA properties	Newcastle City Council 2000	7.5% of LA dwellings are void. City average 4.2%	Have strategy in place	Reduce by 2%	Reduce to city average	Going for growth and Green Paper – to respond to changing demand Target: only 4% of rent lost on LA dwellings is due to dwellings becoming vacant (CC 2002)	
Reduce the number of void RSL properties	Home H.A 1998	13.5% voids. Average for England 2.4%	Have strategy in place	Reduce by 3%	Reduce by 6%		
Reduce the number of void PS properties	Newcastle City Council 1999	17.3% voids	Have strategy in place	Reduce by 3%	Reduce by further 7%	Target; no more than 0.5% of PS dwellings vacant for 6 months+ at April 2002 Target: that 1.79% of private sector dwellings are made fit or demolished as a result of action by the LA in 2002-3	

Outcome Targets:	Baseline information	NDC area Position 2000/2001	Milestones			Newcastle 2000/2001	England and Wales 2000/2001
			Year 3 2003	Year 6 2006	Year 10 2009		
Increase the average house price	In 2000 a typical 3 bed house on Sydney Grove was £33,000	A typical house on Sydney grove is £62,000 (Keith Pattinsons) City Average is £100,000 (NCC)	Increase to within 60% of city average	Increase to within 67% of city average	Increase to within 75% of City Average		
HE3 Create effective use of public open space and improve the environment and image of the area							
Reduce the proportion of people who feel that the area is not attractive to look at	70% of residents feel the area is unattractive to look at		To have a plan on the table which provides a strategic approach to open spaces	Reduce the number of residents who feel the area is unattractive to look at to 60%	Reduce the number of people who think the area is unattractive to look at to 45%		
Increase the number of hectares of improved open space	City Council	17 out of 117 hectares of open space improved	To have a plan on the table which provides a strategic approach to open spaces	To have improved 30 hectares of open space	To have improved 50 hectares of open space	To increase the number of play areas provided by the council per 1,000 children under 12. Also, to increase the area of parks and green space per 1,000 head of population	

Progress / Gaps

Whilst analysing the original NDC Delivery Plan, the National Evaluation and Community comments, it was possible to identify the following:

Progress

- We fund one project which is up and running which is held as a national example of good practice
- We have successful environmental projects up and running which have supplied good results and have a great deal of local support
- Key stakeholders in the area are fully participating partners in the development of strategies to improve the housing and the environment.
- All of our projects in development will contribute to meeting our targeted outcomes
- Strong links are being forged between NDC and local residents groups and housing providers.

Gaps

- We have some good detailed information from our partner agencies in 1999, however need to obtain up to date void and turnover statistics for the area to ensure that our targets are still meaningful
- We need more detailed, estate level information about the condition of the homes so that this can feed into our housing strategy.
- We need to measure satisfaction with the housing management service across all tenures. This will enable us to accurately assess the needs of all sectors of housing.
- We need to work with the Crime theme to promote safer homes and estates for people to live on
- We need to work with Health and Young People to develop high quality outreach support services to residents across the area.

Crime and Community Safety Theme

Out of our 12 current and planned Crime and Community Safety Projects:

- 50% contribute to create a safer environment through target hardening
- 67% contribute to tackling causes of crime, criminal activity and anti-social behavior
- 25% contribute to improving policing in West Gate through greater community involvement
- 83% contribute to ensure appropriate levels of victim support

It is evident from this exercise that the key Crime and Community Safety outcomes are:

1. Reduce Crime and Anti-social behaviour
2. Ensure appropriate levels of victim support

Suggestion: We reduce our outcomes from four to two. The two outcomes that are removed will be incorporated as sub-sections of the two outcomes that are kept.

Current Outcomes	Suggested Outcomes
1. Create a Safer Environment through target hardening	CC 1. Reduce crime and anti-social behaviour
2. Tackling Causes of crime, criminal activity and anti-social behaviour	CC 2. Ensure appropriate levels of victim support
3. Improving policing in West Gate through greater community involvement	
4. Ensure appropriate levels of victim support	

Targeted Outcomes

The National Evaluation and Government Office have requested that we produce targets and milestones for our outcomes.

Crime and Community Safety Outcomes

Outcome Targets:	Baseline information	NDC area Position 2000/2001	Milestones			Newcastle 2000/2001	England and Wales 2000/2001
			Year 3 2003	Year 6 2006	Year 10 2009		
CC 1 Reduce Crime and anti-social behaviour							
Reduce the overall crime rate	Northumbria Police	2259 incidents	Reduce to within 40% of City	Reduce to within 25% of City	Reduce to within 15% of City	129.4 crimes per 1000 population	98.1 crimes per 1000 population
Reduce burglary to dwellings	Northumbria Police	177 incidents	Reduce by 6%	Reduce by 12%	Reduce by 18%	25.7 per 1000 population	18.4 per 1000 population
Reduce burglary to retail / wholesalers	Northumbria Police	N/A	Reduce by 6%	Reduce by 12%	Reduce by 18%	N/A	N/A
Reduce the amount of arson (incl. Dwellings, vehicles and other)	Tyne and Wear Fire Brigade	600 (approx) incidents	Reduce by 10%	Reduce by 25%	Reduce by 50%	2089 attacks to reduce by 5%	N/A
Reduce theft from vehicles	Northumbria Police	218 incidents	Reduce by 3%	Reduce by 10%	Reduce by 15%	10.3 per 1000 population	12.0 per 1000 population
Reduce theft of vehicles	Northumbria Police	111 incidents	Reduce by 2%	Reduce by 6%	Reduce by 10%	6.9 per 1000 population	6.4 per 1000 population
Reduce Criminal Damage	Northumbria Police	597 incidents	Reduce by 5%	Reduce by 10%	Reduce by 15%	24.8 per 1000 population	18.2 per 1000 population

Outcome Targets:	Baseline information	NDC area Position 2000/2001	Milestones			Newcastle 2000/2001	England and Wales 2000/2001
			Year 3 2003	Year 6 2006	Year 10 2009		
Increase the number of crimes reported to Crimestoppers	Crimestoppers	N/A	TBC	TBC	TBC	N/A	N/A
Reduce the number of young people demonstrating anti-social behaviour	Northumbria Police	722 incidents of juvenile disorder	Reduce by 5%	Reduce by 10%	Reduce by 15%	8642 incidents of juvenile disorder	N/A
CC 2 Ensure appropriate levels of victim support							
Conclude racist incidents with a positive outcome	Northumbria Police	970 ethnic minority related incidents	50% of incidents to have positive outcome	60% of incidents to have positive outcome	70% of incidents to have positive outcome	4192 ethnic minority related incidents	N/A

Targets that have been agreed with the police are subject to change. National Crime Recording Standards were introduced on April 1st 2002 and it is anticipated that this may result in an increase in the number of crimes recorded. This is a problem for all agencies attempting to reduce crime as it will be difficult to measure how well we have done. The Newcastle Community Safety Partnership have produced a 2002 – 2005 Strategy that contains targets for reducing crime and anti-social behaviour in Newcastle, but have stated that they will re-visit these targets in October 2002 in order to assess the Crime Recording Standard implications and establish new baseline figures. The NDC Crime and Community Safety Focus Group will hence also revisit our targets in late 2002 to ensure that our targets are realistic and reflect / enhance the Citywide Strategy.

Current & Planned activities and achievements of outcomes

Current	Planned	C& CS Outcome	Other thematic benefits
NDC Policing Team		1,2,3	Our Community: Improve the image of the area and people's perception of it. Homes & Environment: Ensure provision of better levels of local services and facilities for all sections of the community.
Arson Task Force		1,2	Our Community: Improve the image of the area and people's perception of it. Homes & Environment: Create effective use of public open space and improve the environment.
Tradesafe		1,4	Our Community: Improve the image of the area and people's perception of it. Jobs and Business: Developing more competitive and sustainable businesses.
	Home Safety Project	1	Homes & Environment: Improve condition of all types of housing Jobs & Business: Creating a skilled productive and adaptable workforce; Identifying & overcoming barriers to training and accessing employment. Our Community: Improve the image of the area and people's perception of it.
	Crimestoppers	2,4	Our Community: Build the capacity of all sections of the community. Our Community: Secure the active involvement and participation of young people. Our Community: Improve the image of the area.
	Youth Inclusion Project	2	Our Community: Secure the active involvement and participation of young people Education: Increase attainment of all age groups at school; increase school attendance and staying on rates
	Community Safety Awareness	1,4	Education: Increase participation and attainment in Lifelong Learning Our Community: Build the capacity of all sections of the community. Our Community: Improve the image of the area and people's perception of it.
	Victim Support	4	Our Community: Build the capacity of all sections of the community.
	Neighbourhood	3	Jobs & Business: Identify and

	Wardens		<p>overcome barriers to training and work; Creating a skilled, productive and adaptable workforce; building pathways to sustain employment;</p> <p>Our Community: Build the capacity of all sections of the community; Improve the image of the area and people's perception of it.</p> <p>Homes & Environment: Create effective use of public open space and improve the environment.</p>
	Young Firefighters	2	<p>Our Community: Secure the active involvement and participation of young people</p>
	Racial Harassment Project	4	<p>Our Community: Build the capacity of all section of the community.</p>

Progress / Gaps

Whilst analysing the original NDC Delivery Plan, the National Evaluation and Community comments, it was possible to identify the following:

Progress

- We have good baseline information supplied from our partner agencies
- We have excellent projects up and running which have already supplied good results
- All of our projects in development should be able to contribute to our targeted outcomes
- We are taking a strategic approach, specifically with Safer West Gate

Gaps

- We need to obtain fear of crime information in order to produce a meaningful target by Year 3 (2004)
- We need to include a meaningful target with regards to increasing support available for those suffering racist harassment by Year 3 (2004)
- We need to include a meaningful target with regards to increasing support for all victims by Year 3 (2004)
- We need to determine as accurately as possible the NDC area population in order to obtain crime per thousand population figures. This will enable us to compare with Citywide and National figures.
- We need to work with the health theme to prevent/reduce Domestic Violence
- We need to work with the probation service to assist in the rehabilitation of ex offenders
- We need to work with health to prevent/reduce drug and alcohol offences
- We need to work more with Young People

Education Theme

Targeted Outcomes

The Education Theme Outcome Targets Table below are the product of discussions with the Head teachers in the NDC area, NDC Staff, LEA representatives and Government Office representatives. It was agreed that we would pilot “Added Value” methods to measure an individual child’s progress as this would produce more meaningful data. The following methods will be used:-

Current Outcomes	Suggested Outcome Targets
1. Increase attainment of all age groups at school	<p>1. To improve by 10% the number of pupils who achieve 2c at the end of Key stage 1 achieving level 4 at the end of Key Stage 2.</p> <p style="text-align: center;"><u>Key Stage 3</u></p> <p>2. To improve foundation pupils progress in literacy and basic communication skills by the equivalent of 1.3 NC levels.</p> <p style="text-align: center;"><u>Key Stage 3</u></p> <p>3. To improve Express Band Pupils progress in English, Mathematics and Science to the equivalent of 1NC level in National Tests.</p> <p>Calculations based on NC levels as follows: 3- 3 3+ 4- 4 4+ 5- 5 5+</p>
2 Promote and encourage greater parental involvement in children’s education	<p>Joint Strategy with Sure Start Westgate and NDC Newcastle (target areas still under discussion)</p> <ul style="list-style-type: none"> • Speech and language

	<ul style="list-style-type: none"> • Measured at 2 years • Measured on entry to school • Teenage pregnancy adopt Sure Start's targets in reducing teenage pregnancy by 5%. • Look at support to teenage parents around support in returning to education, training and employment
	<p>3. Raise the proportion of 16 – 18 year olds counted by Connexions as participating in learning six months after leaving school. . Raise Post 16 take up of Further Education and Vocational Courses (Still to be agreed and determined)</p>
4. Enhance viability of schools and learning facilities in West Gate	See details under gaps provision

- Pupil's progress should be assessed by measuring recent SATs results and PIPS tests (Performance Indicators in Primary Schools). This would produce more reliable data. Look at progress in the NDC schools from the end of Key Stage 1 to the end of Key Stage 2 and concentrate on the 'additionality' New Deal offers.
- To measure Key Stage 3 progress, it was agreed that it would be more realistic to target pupils in the Foundation groups (SEN) and measurements on pupils moving up 1.3 of a level. Similarly, target Express band pupils and measure pupils moving up 1 National Curriculum level from the end of Year 8 to Year 9 National Curriculum Tests. (See further details below)
- To measure key stage 4 progress it is intended to examine issues relating to alternative curriculum subjects and accreditation.

West Gate NDC is having discussions with the Newcastle Learning Partnership to look at measuring progress and baseline information for post-16 take up of educational/vocational courses. We are also looking at measuring adult education

take up within the NDC area in comparison to Newcastle. This will be discussed at the next Education Focus Group.

Measuring “added value” progress in primary school pupils

At the end of Key stage 1 at the age of 4/5 pupils are assessed. The majority achieve a level two which is an acceptable standard as set by the Government. Within this broad band of level 2, some children will be at the low level and some higher. Schools categorise pupils within level two as 2a 2b or 2c. To meet NDC targeted outcomes those pupils who have achieved a level 2c at the end of Key Stage1 going on to achieve level 4 by the end of key stage two will be used as an indicator to measure improvement. The progress of attainment required is a 10 percentage point improvement by each school by the year 2006/7

Measuring “Added Value” progress in Secondary School pupils

The recommended level for children entering year 7 should be level 4 Key stage two. In reality some pupils enter below this level for various reasons. These groups are classed as foundation band pupils. It is this group’s progress that will be measured and hopefully show an increase by 1.3 of a National Curriculum level. This is above National Average improvement for this band of pupils.

The express band pupils are those who have achieved well in key stage 2. This cohort of pupil’s progress will be measured and will hopefully increase by 1 National Curriculum level by the end of year 8 to year 9 National Curriculum Tests. The expected increase is by one curriculum point from the beginning of year 7 to the end of year 9. The improved outcome to meet NDC target outcomes will be 1 National Curriculum level from the end of year 8 to the end of year nine. This is above National Average improvement.

Comparisons will be between baseline data (at year 7 entry) and end of year 7 and year 8 National Curriculum. Teacher assessment in line with College Assessment Policy.

Evaluation, carried out by the Vice Principal, will be a comparison between year 8 National Curriculum Assessment levels and KS3 National Test predictions (Value Added).

All evaluations to identify pupils from NDC as separate statistic.

Education Theme Outcome Targets

Outcome Targets:	Baseline 2002 pupils achieving 2c at the end of Key stage 1	Information 1.Moorside 2.Our Lady and St. Anne's 3.West Gate Hill 4.St. Paul's 5.Hawthorne 6.St. Michaels	Milestones			Newcastle 2000/2001			England and Wales 2000/2001		
			Year 2006/7	Year 2010							
ED1. To improve by 10%percentage points the number of pupils who have achieved 2c at the end of Key Stage 1going on to achieve Level 4 at the end of Key Stage 2											
Average for NDC area	61%										
Average for Newcastle	52%										
England Average											

Outcome Targets:	Baseline information	NDC area Position 2000/2001	Milestones			Newcastle 2000/2001			England 2000/2001		
			Yr 2006/7	Yr 2009/10							
NDC Targets											
Moorside Community To improve by 10 percentage points the number of pupils who have achieved level 2c at the end of key stage 1 going on to achieve level four at the end of key stage 2	No of pupils eligible for Key Stage 1/2 Assessment 60	76%	86%								
Average for Newcastle 52% Average for NDC area 61%	Average gaining 2c at the end of key stage 1 gaining level four at the end of key stage 2										
England Average											
Moorside Community Results 2001	76%	76%	86%								

Outcome Targets:	Baseline information	NDC area Position 2001/2002	Milestones			Newcastle 2000/2001			England 2000/2001		
			Year 2006/7	Year 2009/10							
NDC Targets											
Our Lady and St Anne's ED1. To improve by 10 percentage points the number of pupils who have achieved 2c at the end of key stage 1 going on to achieve level 4 at the end of key stage 2	No of pupils eligible for Key Stage 1/2 Assessment 28	46%	56%								
Average for Newcastle 52% Average for NDC area 61%	Number of pupils who achieve 2 c at the end of key stage 1 achieving level four at the end of key stage 4 46%										
England Average											
Our Lady and St Anne's Results 2001	46%		56%								

Outcome Targets:	Baseline information	NDC area Position 23001/2002	Milestones			Newcastle 2000/2001			England 2000/2001		
			Year 2006/7	Year 2009/10							
NDC Targets											
St Michael's RC ED1 To improve the number of pupils who have achieved level 2c at the end of key stage 1 going on to achieve level 4 by the end of key stage 4	No of pupils eligible for Key Stage 1/2 Assessment 28	57%	67%								
Average for Newcastle 52% Average for NDC area 61%											
England Average											
St Michael's RC Results 2001/2	57%	57%	67%								

Outcome Targets:	Baseline information	NDC area Position 2001/2	Milestones			Newcastle 2000/2001			England 2000/2001		
			Year 2006/7	Year 2009/10							
NDC Targets											
St Paul's CofE ED1 To improve by 10 percentage points the number of pupils who have achieved level 2c going on to achieve level four at the end of key stage 2	No of pupils eligible for Key Stage 2 Assessment 30	70%	80%								
Average for Newcastle 52%											
England Average											
St Paul's CofE Results 2001	70%		80%								

Outcome Targets:	Baseline information	NDC area Position 2000/2001	Milestones			Newcastle 2000/2001			England 2000/2001		
			Year 2006/7	Year 2009/10							
NDC Targets											
Westgate Hill ED1 To improve by 10 percentage points the number of pupils who have achieved level 2c going on to achieve level four at the end of key stage 2	No of pupils eligible for Key Stage 1/ 2 Assessment 57	52%	62%								
Average for Newcastle 52%											
England Average											
Westgate Hill Results 2001	52%		62%								

Outcome Targets:	Baseline information	NDC area Position 2000/2001	Milestones			Newcastle 2000/2001	England 2000/2001
			Year 3 2003	Year 4 2004	YR 5		
<p>ED2. 50% of Key stage 3 Foundation pupils to have made pupil progress in literacy and numeracy by the equivalent of 1.3 NC levels as average for this group from intake until the end of year 9.</p> <p>50% of Key stage 3 Express Band pupils (on average) to make progress by 1 NC level from the end of year 8 to the end of Key Stage 3 National Tests.</p> <p>50% of Alternative Curriculum pupils to achieve appropriate accreditation to support their GCSE result</p>	<p>Percentage cohort of foundation Pupils entering West Gate College In September 2002.Approx 60 Pupils.(Actual figure not known until September intake is complete)</p> <p>Percentage cohort of express band Pupils entering West Gate College In September 2002 Approx.64 Actual figure not know until September Intake is complete)</p>						

Revised outcome Targets

E1 Increase attainment of all age groups at school

E2 Increase School attendance and Staying on rates

E3 Increase participation and lifelong learning

E4 Enhance viability of schools and learning facilities in West Gate (to be agreed by Focus Group)

Education Projects	Planned/ Implemented ✓	Education Outcome Targets	Cross Cutting Themes
Educating for Equalities	✓	E1,E2,E3	
Primary School Attendance and Behaviour	✓	E1,E2	
Breakfast Clubs/Sweatshirts	✓	E1,E2,	
School Strategic Plan		E1,E2,	
Early Years Strategy	✓	E1,E2,	
Primary Schools Enhancement	✓	E1	
Outside Hours Club	✓	E1,E2,	
Skills For Life	✓	E2,E3,	Jobs Business: <ul style="list-style-type: none"> • Identify and overcome barriers to training and accessing employment. • Creating a skilled and adaptable workforce
Steps/Breakthrough	✓	E2,E3,	As above

Progress / Gaps

In analysing the Education Theme for West Gate NDC the projects funded/implemented or in development were found to focus mainly on primary schools. There is a lack of projects relating to raising Key stage 3/4 attainments. If West Gate NDC is to raise educational attainment and prepare young adults for employment, training, further and higher education, projects need to be developed which meet the targeted outcomes.

- **Progress**

- We have good baseline information supplied by our Education Feasibility Study recently carried out. There is still a need for baseline figures for take up of further education courses.
- We have projects up and running which are working towards raising Key Stage 2 attainments, but will need comprehensive and agreed monitoring and measuring 'tools' to measure achievement.
- We are taking a strategic approach with the School Strategic Plan now in development. This has to relate closely to our revised Education Theme Outcomes.
- Although the Schools Strategic Plan project will meet some of our targeted outcomes, the overall progress in the area of education is slower than in some other themes in the west Gate NDC Programme.
- The Education Focus Group recognized and endorsed the Early Years Strategy with Sure Start and continues to build on the relationship with West Gate Early Years Forum and Sure Start West Gate.

Gaps

- We need to obtain accurate baseline data for take up of Further and Higher Education Courses
- It is evident that early years education is crucial to prepare children entering school at a suitable level. Strong links must be made with Sure Start and City Wide Early Years Education providers to produce projects which will provide firm foundations for children, before they enter formal education.
- We need to focus on developing projects related to raising Key Stage Three and Four. –
- We need to work with the Jobs and Business Focus Group to achieve the most productive outcomes.
- We need to work closely with the ICT Strategy.
- Link with Sure Start and EYDC P to provide adequate after school clubs
- Determine the number of Community Learning facilities which will link in with the ICT strategy
- Provide projects that will assist the transition from Primary School to Secondary School

Jobs & Business Theme

Key Findings & Gaps

Current Outcomes	Revised Outcomes
1. Identifying and overcoming barriers to training and accessing employment	<ul style="list-style-type: none"> ▪ To increase the number of people in training & employment
2. Creating a skilled, productive and adaptable workforce	<ul style="list-style-type: none"> ▪ To encourage the development of competitive & sustainable enterprises
3. Building pathways to sustain employment	
4. Encouraging enterprise, entrepreneurship and self-employment	
5. Develop more competitive and sustainable businesses	

A mapping exercise of project activity illustrated that there are 28 current and planned NDFC funded projects contributing to the Jobs & Business programme. Of those 28, 4 projects provide a generic service across the NDC area. Whilst there are some discrepancies, overall there is a more even distribution of the 24 area based projects than was initially thought:

- Area 1 has 28% of project activity
- Area 2 & 3 has 20% of project activity
- Area 4 has 31% of project activity

Of those 24 projects:

- 39% contribute to identifying and overcoming barriers to training and accessing employment
- 23% to creating a skilled, productive and adaptable workforce
- 17% to building pathways to sustain employment
- 10% to encouraging enterprise, entrepreneurship and self-employment
- 10% to developing more competitive and sustainable businesses

Jobs & Business Outcomes

Outcome Targets:	Newcastle City Average by 2010	Current Position (NDC) – From Skills Audit 2001	Milestones (NDC)			North East	England and Wales
			Year 3 2003	Year 6 2006	Year 10 2010		
To increase the number of people employed by							
	147, 147 (63.7% of working population) (LFS 2000/2001)	589 (includes self employed 24.3%)	165	206	295	68.6% (LFS – 2000/2001)	74.1% (LFS 2000/2001)
To increase the basic skills levels (literacy and numeracy) to within the same as the City's LEA's (excl. private providers) by							
	4,000	300 (21.2%) lack qualifications 365(25.8%) lack of skills	200	500	500	18,500 (Tyne and Wear region target set by Government between April 2001 – March 2004)	750,000 by April 2004 (Skills for Life)

Outcome Targets:	Newcastle City Average by 2010	Current Position (NDC) – From Skills Audit 2001	Milestones (NDC)			North East	England and Wales
			Year 3 2003	Year 6 2006	Year 10 2010		
To increase the number of people with vocational qualifications (Excl. degrees and higher degrees) by							
	43.2% (LFS 2000/2001)	643 (25.6%)	193 (30% of city average)	225 (35% of city average)	276 (43.2% of city average)	36.2% (LFS 2000/2001)	41.3% (LFS 2000/2001)
To increase the number of self employed people by							
	5.5% (2000 figures as no 2010 projection – LFS data 2000)	56 (2.3%)	20	30	40	4.5% (LFS data 2000)	6.8% (LFS data 2000)
To increase the number of businesses by							
	462 (2000 figures as no 2010 projection – SBS)	287	10	10	10	9.4% (SBS 2001)	8.8% (SBS 2001)

Progress

The Jobs & Business Theme will increase the number of people in training and employment to the city average by 2010

The Jobs & Business Theme will encourage the development of competitive and sustainable enterprises

- **We will increase the number of people employed to within 15% of the Newcastle city average by 2010**
- **We will increase the basic skills level to within 15% of the Newcastle city average by 2010**
- **We will increase the number of people with vocational qualifications to within of the Newcastle city average by 2010**
- **We will increase the number of self employed people**
- **We will increase the number of businesses**

The Focus Group has collected current, accurate baseline data through the Skills Audit and Business Needs Analysis.

Current Jobs & Business projects funded by NDC are working towards meeting outcome areas, but will need comprehensive and agreed monitoring and measuring 'tools' to measure achievement.

Current & Planned activities and achievements of outcomes

Current	Planned	J&B Outcome	Other thematic benefits
Workfinder		1	Education: Increase participation & attainment in Lifelong Learning
WETEI		1,2,4	Education: Increase participation & attainment in Lifelong Learning Health: Improve the culture and quality of and access to health service provision to meet community needs
Customised Business Support		3,4,5	
West Gate Home Help		1	Education: Increase participation & attainment in Lifelong Learning Health: Improve the culture and quality of and access to health service provision to meet community needs
Skills Audit		1,2,3,4,5	Education: Increase participation & attainment in Lifelong Learning
Time Exchange		1,3	Education: Increase participation & attainment in Lifelong Learning
West Gate Financial Inclusion		1	
Credit Unions		1,3,5	
Women into Work		1	Education: Increase participation & attainment in Lifelong Learning
Training for Life		1,2	Education: Increase participation & attainment in Lifelong Learning
	Entrepreneur support	1,4,5	
	Social Firms	1,4,5	
	Benefits Analysis	1	
	Job Brokerage	2,3	
	ILM	2,3	Our Community: Increase the number of

			people in community groups Education: Increase participation & attainment in Lifelong Learning
	Training Manager	1,2,3,4	Education: Increase participation & attainment in Lifelong Learning
	Learning Community Champions	1,2	Our Community: Increase the number of people in community groups Education: Increase participation & attainment in Lifelong Learning
	JET System	1,2	Education: Increase participation & attainment in Lifelong Learning
	Additional Training	1,2,3	Education: Increase participation & attainment in Lifelong Learning
	Build Newcastle West	1,2,3	Education: Increase participation & attainment in Lifelong Learning
	Get On Campaign	1,2,3	Education: Increase participation & attainment in Lifelong Learning
ESOL for Work		1	Education: Increase participation & attainment in Lifelong Learning
	Bakery – Co-op	1,2,3,4	Education: Increase participation & attainment in Lifelong Learning
	Flexible Fund	1	Education: Increase participation & attainment in Lifelong Learning
	Revision	1,4	Our Community: Secure the active involvement and participation of young people; improve the image of the area Education: Increase participation & attainment in Lifelong Learning
	Childcare	1	Sure Start Early Years outcomes

			Education: Increase participation & attainment in Lifelong Learning
	FLT Training	1,2	
	Retail Enhancement	1,2	Education: Increase participation & attainment in Lifelong Learning

Health Theme

Out of our the current and planned Health Focus Group projects:

- 50% contribute to improving healthy living by providing accessible and effective health education and activities.
- 50% contribute to improving the culture and quality of and access to services and facilities.

But there is difficulty in measuring how far the projects implemented/funded and future projects by West Gate NDC meet the identified Health outcomes in terms of relevant and measurable milestones. Also how the Health theme can track the activities within the programme as to whether they have been successful in achieving the desired health outcomes for the communities residing in West Gate NDC over the life of the whole West Gate NDC programme.

The table below lists both current Health outcomes and proposed new Health outcomes.

Outcome Areas	Current Outcome Targets	Suggested Outcome Targets
1. Improve healthy living by providing accessible and effective health education and activities for all sections of the community	Reduce the percentage of people unable to work due to long term illness or disability to the City average by Year 10	<i>HL1 Reduce A&E attendance towards the Newcastle average for all age groups.</i>
	Reduce the proportion of drug users to the City Average	
2. Improve the culture and quality of and access to services and facilities which improve the health of the local community	Reducing proportion of people suffering from stress and related symptoms	<i>HL2 Reduce proportion of people suffering from stress and related symptoms</i>
	Reduce the Mortality rates for Coronary Heart Disease for people under 65 to 50 points of the City SMR for men and 10 points of the City SMR for women	<i>HL3 Reduce hospital admission rates for under 75 year olds for Circulatory Diseases</i>

Targeted Outcomes

The National Evaluation and Government Office have requested that we produce targets and milestones for our outcomes.

Health Theme Outcome Targets

Outcome Targets	Milestones			Current Projects Funded by West Gate NDC Working Towards Meeting Targeted outcomes
	Year 3 2003	Year 6 2006	Year 10 2010	
HL1 Reducing A&E attendance towards the Newcastle average for all age groups				
<i>Statistical baseline information 1999/2000</i>				
<u>Number of attendance at A&E (all ages)</u> <i>New Deal for Communities 3679 Newcastle 52735 Crude Rate per 1000 New Deal for Communities 263.0 Newcastle 185.6</i>	Reduction in the gap rate of A&E attendance between New Deal for Communities and Newcastle by 25%	Reduction in the gap rate of A&E attendance between New Deal for Communities and Newcastle by 25%	Reduction in the gap rate of A&E attendance between New Deal for Communities and Newcastle by 45%	Independence Project Family Safety Project

Outcome Targets	Milestones			Current Projects Funded by West Gate NDC Working Towards Meeting Targeted outcomes
	Year 3 2003	Year 6 2006	Year 10 2010	
HL 3 Reduce hospital admission rates for under 75 year olds for Circulatory Diseases.				
<i>Statistical baseline information 1999/2000</i>				
<p><i>As a proxy for Morbidity we have used hospital admission rates as disease registers are currently not available.</i></p> <p><u><i>Admissions for Circulatory Diseases<75yrs</i></u> <i>New Deal for Communities 1921.7</i> <i>Newcastle 1406.2</i></p> <p><i>Annual deaths for circulatory diseases and cancers are so small that any targets would prove meaningless.</i></p> <p><i>The admission rates for all cancers are lower in the NDC area compared to Newcastle rates. Consequently, we have agreed to focus on Circulatory Diseases.</i></p> <p><u><i>Admissions for Cancer Age <75yrs (Annual Crude rate):</i></u> <i>New Deal for Communities 1437.8</i> <i>Newcastle 2415.2</i></p>	<p>Reduction in the percentage difference between Newcastle and NDC for hospital admission rates for <75yr olds for Circulatory Diseases by 10%</p>	<p>Reduction in the percentage difference between Newcastle and NDC for hospital admission rates for <75yr olds for Circulatory Diseases by 20%</p>	<p>Reduction in the percentage difference between Newcastle and NDC for hospital admission rates for <75yr olds for Circulatory Diseases by 30%</p>	<p>Westgate Heartbeat Activities for Health City Cards</p>

Revised Outcome Targets

HL 1 Reduce A&E attendance towards the Newcastle average for all age groups

HL 2 Reduce the proportion of people suffering from stress and related symptoms

HL 3 Reduce hospital admission rates for under 75 year olds for Circulatory Diseases

Health Projects	Planned or Implemented	Health Outcome Targets	Cross Cutting Themes
Complementary Therapies	3 Implemented	HL2	
Activities for Health	3 Implemented	HL2, HL3	Joint with Our Community
Independence	3 Implemented	HL1	
Family Safety Project	3 Implemented	HL1	Joint Funded with SureStart
Baseline Mental Health Survey	3 Implemented	HL2	
Westgate Heartbeat	3 Implemented	HL3	
Family Therapy Project	3 Implemented	HL2	
Club House	3 Implemented	HL2	
Health Information Pack -Asylum Seekers	3 Implemented	Health Outcome Area 2 (HOA 2)	
Disability Equality Project	3 Implemented	(HOA 2)	Joint with Jobs & Business
Drug & Alcohol Family Support Project	Planned	HL2, HL3	
Handy Person Scheme	Planned	HL1, HL2	
Eating Distress	Planned	HL2, HL3	
Smoking Cessation (Youth)	Planned	HL3 (HOA 2)	
Sexual Health (Youth)	Planned	(HOA 2)	Joint with SureStart
Activities (Youth)	Planned	HL2, HL3	
Head lice & Hygiene	Planned	HL2, (HOA 2)	Joint with Education
Welfare Rights for Older People	Planned	HL2, (HOA 2)	
Domestic Violence (F&D)	Planned	HL2, (HOA 2)	Joint with SureStart, Crime and Homes Focus Groups
Health Course for Learning Disabilities (F&D)	Planned	(HOA 2)	
Health & Social Care on Tape (F&D)	Planned	(HOA 2)	
Advocacy/Escort for BME (F&D)	Planned	(HOA 2)	
Parents Network (F&D)	Planned	HL2	Joint with SureStart
Community Kitchen	Planned	HL2,HL3	
Northumbria Sight Service (F&D)	Planned	(HOA 2)	
Mental Health –Ethnic Minorities	Planned	HL2, (HOA 2)	

(F&D)			
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Progress / Gaps

Whilst analysing the Health Theme for West Gate NDC, the projects funded or in development were found to broadly achieve the outcomes outlined, but as reflected within the National Evaluation, the mechanisms of collecting this health improvement has not in all cases been formally established.

Progress

- The Health Focus Group has good baseline information supplied from our partner agencies.
- Original Baseline data was meaningless. Data for our under 75's, rather than under 65's need to be produced in line with our *Our Healthier Nation Targets* and a discussion has now taken place with the Health Information Department (PCT) to look at trend data in order to set realistic milestones and targets. Additionally this data is now provided according to NDC postcodes rather than by Ward data. The original target for drug and alcohol is unmeasurable and therefore unachievable.
- Current Health theme projects (and future projects) have independent evaluations built into their programmes, which will help to provide some of the evidence base for that area of work.
- We have maintained working relationships with the PCT by the joint appointment of the Health Development post.
- We have excellent projects up and running which have already supplied good results, increased community involvement and in some cases gained national recognition.
- All of our projects in development should be able to contribute to our targeted outcomes.
- We have established joint working relationships with the SureStart Health Team to ensure that we have a comprehensive approach to particular issues, adding value to each others programmes and striving to achieve targets together e.g. post natal depression, teenage pregnancy, family safety and parenting.
- We have actively used the Feasibility and Development funding in order to gain health needs of local people and respond to those needs rather than being driven by top down demands.
- We are currently in the process of arranging a meeting with the National Health Evaluators for NDC to look at ways of evaluating Health Outcomes across all New Deal projects in order to set standards and be comparable with other New Deal Health Programmes.

Gaps

- Given the recent changes in the NHS structures locally, we are awaiting strategies to be developed at a local level which will help to inform our future

priorities and to ensure New Deal is embedded in these wider plans e.g. Equity Profiles, Locality Priorities.

- Ensure that current health funded projects are aware of the new target outcomes and baselines, and set up evaluation systems in order to contribute to their appropriate outcome.

Carole Fuller, Programme Officer
Claire Sullivan, Vice Chair Health Focus Group

Our Community Theme

Our Community now has a range of projects that have been developed and implemented. It also has a commitment to develop key projects for Year 3 of the programme. The evaluation requires that all projects are considered in relation to the desired outcomes and that targets are set for achievement.

The following table below (fig1) illustrates the all projects in the Our Community portfolio against the programme objectives. Please note that these objectives have been changed from the original delivery plan at the beginning of year 2 by the focus group.

Fig 1

Programme Action	Projects	Project Status	Baseline data	Milestones		
				Year3	Year 6	Year10
Building Our capacity	-Building our capacity -Arthur's Hill CDP	Development Key projects	Original baseline data referenced in the delivery plan from 1999 Household Survey. More detailed information required.	Set base indicators and targets		
Planning our Neighbourhood	-Focus groups & Events (Neighbourhood planning)	Development		Set base indicators and targets for year		
Setting Up Our Partnership	-Community Elections. -Community Forum. -Trust Constitution -Feasibility and Development	Implemented F&D until Dec 02 F&D – Costs Only Implemented		Set base indicators and targets		
Community Chest	-Community chest.	Implemented Possible reappraisal in year 3		Set base indicators and targets		
West Gate Learning and Community Centre	-West Gate learning and community centre -Community Building Strategy.	Development Key project		Set base indicators and targets		

Programme Action	Projects	Project status	Baseline Data	Milestones		
				Year3	Year 6	Year10
Children & young people	<ul style="list-style-type: none"> -Participation project phase 1 -Participation project Phase 2 -Summer Activities -Participation phase 3 - Youth Inclusion Project -Detached Youth project -Key fund project and training 	<ul style="list-style-type: none"> Implemented Implemented In appraisal Development Development Development Development 		Set base indicators and targets		
Connect West Gate	<ul style="list-style-type: none"> -Communication strategy -ICT team and delivery plan 	<ul style="list-style-type: none"> Approved Implemented See ICT report 		Set base indicators and targets		

Targeted Outcomes

Our community focus group is working towards the delivery of 3 Outcomes with basic targets. These are:

- 1) Build the capacity of all sections of the community and ensure appropriate mechanisms are in place to enable more residents to take the lead in developing and improving the community.
- 2) Secure the active involvement and participation of young people.
- 3) Improve the image of the area and peoples perceptions of it. Ensure positive achievements are highlighted both within West Gate and throughout the City of Newcastle.

The targets detailed in the original delivery plan are shown in the table below. The second column of the table details suggested revised targets for the outcomes identified. These aim to give the group increased clarity around our overall aims and how we are going to reach them.

Targeted Outcomes	Suggested Targeted Outcomes
Increase the number of positive stories about West gate in local, regional and national press.	Raise perceptions of the area, as ranked against other wards of the City of Newcastle. Increase the number of good news stories.
Increase proportion of residents belonging to community organisations. Increase the number of residents involved in community organisations.	Increase the percentage of residents involved in community organisations. Increase the number of community organisations. Increase capacity within neighbourhoods.
Increase proportion of residents over 16 taking part in formal further education.	Increase the number of children and young people involved in community activity. Increase the number of children and young people involved in programme development.

In their present form the outcomes for Our Community are without quantifiable targets. As such they differ from the targets in other focus groups such as education of Jobs and Business that respond to national performance targets, such as, increasing GCE results to equal the City Average or reducing crime by 10%. The Our Community objectives and targets do not. This is due (in part) to the lack of baseline data held on capacity building and community participation and also in part to the intangible nature of objectives that deal with issues of perception. However these issues can be overcome.

In the absence of external national targets it would be appropriate for the focus group to assess the baseline data and set its own targets to measure performance of projects against the three objectives.

Baseline Data

Do we have enough data to measure the performance of the Our Community portfolio? This is the central question that the focus group must address.

At present, the baseline data for all objectives is poor. It is drawn from one source, which is the 1999 household survey. This data does not provide the detailed quality information required. Without more accurate data and in the absence of systems for collecting the data, the focus group cannot measure its performance in relation to its objectives.

The data for Objectives 1 and 2 is limited. The data referenced in the delivery plan states that 1600 people are members of Community organisations. This figure is without shape or depth. What we know from a programme management perspective is:

- Data relating to community infrastructure is incomplete.
- The data available has been collected in an inconsistent manner.
- External comparison data outside the new deal area is not readily available.

Data for Objective 3 concerning perceptions and image is also limited. Some form of analysis could be undertaken of research collected through other NDC focus groups. However, It is likely that specific tools will be required in order to measure performance against this objective.

More accurate data will be required in order to measure the performance of the Our Community programme over the remaining 8 years. More critically, performance evaluation is required for the end of Year 3. It will be essential that the focus group have some form of baseline assessment for this time. It would be advisable for the focus group to consider this issue.

Milestones

In order to respond to the lack of data, the programme management team for the Our Community Focus Group has prepared a table illustrating the type of data that could assist the measurement of programme performance.

The table illustrated (Fig 2) outlines the outcomes, targets, measurements and methods for collecting data. The Focus Group should consider these recommendations.

Fig 2 - Proposed targets

Outcomes	Targets	Measures	How
<p>OC1 - Build the capacity of all sections of the community and ensure appropriate mechanisms are in place to enable more residents to take the lead in developing and improving the community.</p>	<p>OC1.1- Increase the percentage of residents involved in community organisations.</p> <p>OC1.2- Increase the number of community organisations.</p> <p>OC1.3- Increase community groups' capacity to achieve their objectives within their neighbourhoods.</p> <p>OC1.4-Increase individuals' capacity to achieve their objectives in their neighbourhoods.</p>	<p>Establish the baseline number of individuals' involvement within organisations. Set targets for increase in year 3, 6 & 10.</p> <p>Establish a database and asset map of community organisations. Target to be set for number and type of Organisations in year 3,6,10</p> <p>Use a criteria for assessment of organisations and individuals capacity to deliver or achieve. Targets to be set for year 3,6,10.</p>	<p>Building Our Capacity team – Community Organisation audit.</p> <p>Building Our Capacity team – Community Organisation audit. Establish database and mapping systems</p> <p>Building Our Capacity team – Community Organisation evaluation</p>
<p>OC2 – Secure the active involvement and participation of young people.</p>	<p>OC2.1 - Increase the number of children and young people involved in community activity.</p> <p>OC2.2 - Increase the number of children and young people involved in programme development.</p>	<p>Establish the baseline number of individuals' involvement within organisations and New Deal. - Set targets for increase in year 3, 6 & 10.</p>	<p>Building Our Capacity team – Community Organisation Audit Youth Provision Audit, Children's Provision Audit.</p> <p>Recording consultation and project development processes.</p>
<p>OC3 – Improve the image of the area and people's perception of it. Ensure positive achievements are highlighted both within West Gate and throughout the City of Newcastle.</p>	<p>OC3.1 - raise perceptions of the area, as ranked against the other wards of the City of Newcastle.</p> <p>OC3.2- Increase number of good news stories</p> <p>OC3.3- Reduce the number of negative news stories</p>	<p>Set criteria ranking area in terms of safety, transport, shopping, etc. set against perceptions of other wards, at years 3, 6 and 10</p> <p>Record number of good news stories and negative stories, compare at years 3, 6, and 10</p>	<p>Research</p> <ul style="list-style-type: none"> - Survey internally within New Deal area - Survey external to New Deal area <p>Create citizen's panel to ensure validity of changes in perception within the NDC area.</p> <p>Measure as part of the communications project via the communications manager</p>

Progress and gaps

Whilst analysing the original NDC delivery plan and the revision for Year 2 it was possible to identify the following gaps and progress points:

Progress

- We have undertaken a number of projects that have created the infrastructure of the partnership (Elections, Constitution & Company and Management Team).
- We have recruited 2 development support workers to assist in the creation of projects for Our Community and Children & Young People.
- We have developed a Communications Strategy and await the recruitment of a Communications Manager. Also through the voluntary contributions of the communications sub-group we have delivered a range of newsletters and information articles.
- We have developed and implemented an ICT strategy. Through the work of the ICT steering group, we are beginning to implement key projects identified in the ICT delivery plan.
- We have established a capacity building working group that has committed to delivering a project for approval by July and implementation by September 2002.
- We have scoped out an approach to the development of a community building strategy and Community & Learning Centre. Further guidance will be requested from the Board to direct future work.
- We have established a children and young people's strategy group, and are working closely with key partners to devise a strategic approach to the delivery of projects for young people.
- We have supported the implementation of a variety of projects that make contact with, and support the inclusion of young people.

Gaps

- There is an absence of baseline information for the Our Community theme, and without a baseline, the Focus Group cannot set quantifiable targets for each outcome.
- In the absence of quantifiable targets, it is difficult to assess if the projects currently proposed will enable the objectives to be met.
- We need to increase the level of community involvement in the Focus Group, and at a neighbourhood level in order to meet our objectives.
- In order to develop and implement some of our projects, we need to identify appropriate partners who will be able to assist.

- We need to undertake more work to establish the baseline of current services for young people.
- We need to provide more support to neighbourhood communities, to enable participation in NDC and the development of their neighbourhoods.
- We do not have a plan for the development of a Community & Learning Centre.

Appendix 1 (Extract National Evaluation Report)

Key Messages for Partnerships:

Partnerships need to ensure that their plans:

- Are evidence-based - they must be driven by the Partnership's baseline data on the local area;
- Include comprehensive baselines which incorporate trend data;
- Should ideally draw on existing good practice so that emphasis is placed on available evidence on 'what works' in developing initiatives;
- Show greater understanding of the broader context within which they operate;
- Effectively assess mainstream provision especially the problems and gaps that need to be addressed;
- Effectively analyse opportunities and potential for the NDC area, especially those deriving from 'informal skills' and voluntary and community organisation
- Are joined-up, so that objectives, baselines, outcomes and interventions match;
- Are clearer about how they intend to implement their plans;
- Are clearer about how they intend to work with their partners;
- Are clearer about cross-domain linkages and the potential for 'synergy' benefits;
- Include outcomes that are measurable, relate directly to the baseline, are plausible, and where possible, refer to a commonly used local, regional or national 'standard';
- Do not confuse outcomes with outputs;
- Consider the specific circumstances, problems and needs of particular ethnic minority groups, as these can vary significantly;

- Ensure full participation of all key stakeholders, including local employers, colleges and training providers, LSCs and business support agencies, and developing effective modes of joint working;

Conclusions

Our Partnership has responded to the national evaluation by conducting a comprehensive review of the existing and planned projects within themes.

Additionally, we have reviewed and amended/simplified our objectives where required and identified milestones at Years 3 and 6 to enable the partnership to measure its progression.

This exercise has enabled us to establish a framework to guide future activity and provide accountability to the community and key partners.

The main difficulty encountered has been establishing targets against inadequate baseline data. We anticipate remaining gaps to be “filled in” by the household survey which will be conducted as part of the national evaluation later in the year.

Appraisal Procedures and Monitoring

To complement the programme review in line with the national evaluation, we have reviewed our systems to make sure they are clearer and easier to use. Appraisal procedures have been agreed by the Board. The aim of the exercise was to make the appraisal procedures clear and transparent to encourage participation in project design and greater accountability by staff. The appraisals documentation is in the process of being simplified in line with national guidelines for greater access. Training (a training manager is to be appointed in the next three months) is being arranged for staff to introduce clarity and confidence and overcome confusion. A monitoring system to ensure quality in the delivery of existing projects has also been introduced. Programme Officers and other staff will visit all projects on a minimum quarterly basis and report via chairs to the relevant focus groups for their information and/or action.

Outstanding issues which will impact upon the partnerships capacity to deliver the programme planned, identified in the initial scoping phase of the national evaluation include:

- **Confusion and poor co-ordination between other ABIs in the area and our programme.** Contacts have been established with adjoining SRBs,

Going for Growth and the LSP. These contacts are being formalised. Staff, principally Programme Officers in their strategic role of developing themes, will participate in the LSP at appropriate levels to integrate the development of NDC into Citywide strategies. This will inform the piloting and joint monitoring of new initiatives which may inform the future mainstreaming of services of the Local Authority and other key service providers. This will be done in an attempt to ensure vertical integration, in plain English; our objectives complement rather than contradict or clash with other strategies strategic objectives. We aim to achieve integration with local, regional and national initiatives which has already started informing the partnerships activities; see the Training Strategy report. Now our partnership has established targeted objectives, a more constructive approach can be initiated in relation to the objectives of other programmes. Joint targets are already being negotiated with Sure Start.

- **Lack of community networks, development of social capital and participatory infrastructure.** The partnership is likely to fulfill its agreement with GONE (annual review) to initiate the community capacity building project before September subject to Board approval.

The capacity building project will:

- Employ NDC residents who will be trained as community development workers.
- Aim to increase the communities' involvement in our partnership encouraging participation in design and delivery of the programme.
- Work closely with future estate management initiatives, to maximize residents' participation in Neighbourhood Planning.

The community capacity building team and development support workers will be networking with community organizations to promote access and inclusion in the programme.

The ICT (ICT manager to be appointed within the next three months) and training strategies will recruit and employ NDC residents via an ILM initiative to promote access to the training and employment opportunities in the programme improving the participatory infrastructure. The training strategy will also employ a manager within the next three months and will employ NDC residents via an ILM initiative to ensure take up of opportunities by NDC area residents.

- **Void properties, poor image/low housing demand, stigmatisation of the area.**

The Homes and Environment Focus Group have established a working group, which includes residents, to progress the Housing Strategy. To counter the danger of NDC and the City Council developing different agendas leading to conflict over the best use of the NDC's housing resources, it has been proposed to agree a protocol which will govern their parallel tasks of strategy development. The protocol will include an explicit commitment to develop together a strategic approach to the use of NDC housing resources recognizing first; the expectations of local residents, second; the limitations of available resources, third; the long term investment options identified by the City Council, fourth; the existing framework of the Council's housing investment programme and fifth; the potential opportunities to innovate and develop pilot projects. The initial scoping phase is completed and the group is on schedule and is still expected to report back to the Board before September.

A Communications Officer whose responsibilities will include co-ordination of the partnership's PR will be appointed within the next three months.

Outcomes and Targets

All remaining gaps in the themed targets at milestone years 3 and 6 will be agreed in the following themed groups.

Health – Of the four outcomes agreed, the remaining two without agreed milestone targets will be agreed before the end of June 2002.

Education – Final agreement is expected between the schools and the focus group in relation to outcome targets again before the end of June 2002.

Our Community – Establish baselines against agreed outcomes before the end of the calendar year, possibly using the Household Survey which will be conducted by the National Evaluation team in the Autumn. Agree targets during the scoping phase of the community capacity building project in consultation with community projects before the end of the calendar year.

Strategies

There are three major strategies emerging within the programme;

- ICT
- Early Years
- Training,

which are, because of their cross-cutting nature and early stages of development, largely hidden within theme reports or have not been defined enough yet to be measured - quantified, timescaled, etc, (the exception is the ICT strategy; please see Appendix). Consideration will have to be given in the near future as to whether all three individual strategies are measured

separately from themes or measured within themes. If the strategies contribute within themes, it will have to be considered whether they should be identified separately.

Once the remaining focus/working groups have completed the work outlined above, a comprehensive set of objectives targeted at key milestones in Years 3 and 6 will have been completed to guide the future delivery of the programme.

Future Development

Finally, the partnership believes that the exercise we have begun to undertake with this report will help us in answering key questions;

1. Will our NDC Programme narrow the gap between our community and the rest? (City/National average) Is it happening? Can we genuinely track it?
2. Is our programme transformatory or palliative? If it is transformatory, what are the elements of the programme which will transform things?

Recommendations

- The Board receive and approve the amendments to the themes objectives for the lifetime of the programme, including the targets at years 3 and 6 as recommended by the focus groups. This will also include the progress and gaps sections of the reports, future projects to fill the gaps will be based upon the guidance of “what works” i.e. based upon evidence-based initiatives, which will guide the future of the programme’s delivery.
- Note the progress and plans against key issues outlined in the initial scoping exercise.
- Approve the report.

ICT response to National Evaluation**Outcomes**

No specific outcomes for ICT were identified either in the original Delivery Plan or in the Year 3 Action Plan. For this exercise three outcomes have been extracted from the ICT Strategy, where the Strategy objectives were mapped against the NDC Delivery Plan Programme Actions. Milestones have been drawn from the ICT Strategy and from the Appraisal document; these appear to be practicable and achievable.

The table on the next page shows the outcomes and milestones leading to the implementation of the ICT Strategy.

Targeted Outcomes	Milestones			Projects
	Year 3	Year 6	Year 10	
1. Provide flexible access	50% physical coverage Laptops in use Audit of existing provision	100% physical coverage Extended opening times Laptops loan	Internet access for all who want it	<p style="text-align: center;">Approved</p> Laptops for All (1,2,3) ICT in Primary Schools Phase 1 (1,2,3) West Gate Comm. College (1,2,3) <p style="text-align: center;">Planned</p>
2. Promote community involvement	1 large event 4 small local events 20 community champions	3 large events 12 small local events 50 community champions	1 large event each year 4 small events each year 20 comm. champs each yr	ICT in Community Facilities Phase I (1,2,3) ICT in Community Facilities Phase 2 (1,2,3) ICT in Primary Schools Phase 2 (1,2,3) Internet Access for Households (1,2) Public Access Terminals (1,2)) Computer Gym (1,2,3) Develop a Web Site (1,2,3) Events Programme (2) Community Champions (2,3) Computer Recycling Scheme (1,2,3)
3. Overcome barriers to training and accessing employment	Skills audit: 30% need ICT training Identify training needs 250 people ICT literate	1000 people ICT literate 300 people gaining ICT qualifications 75 people in jobs	Each year: 300 ICT literate 100 gaining ICT qualifications 20 in jobs	

A definition of ICT literacy needs to be produced, with a simple way of measuring attendance and achievement.

Baseline data

There is some baseline data in existence:

- The Skills audit identified 30% of respondents requesting some kind of ICT training
- A City wide audit of ICT provision identified some of the learning centres within the NDC area, but is not comprehensive
- In addition, an audit of community buildings being carried out within NDC for the Community Buildings Strategy will enable us to identify suitable venues for ICT provision

However, there are two areas where further research needs to be done to establish accurate baselines against which progress can be measured:

- Existing ICT provision: a more comprehensive audit needs to be done, building on the Citywide findings.
- Existing ICT skills and knowledge: the skills audit identified that two thirds of participants had very little or only basic knowledge of computers. Further work needs to be done to establish the base level of skills.

In addition, a mapping exercise needs to be carried out to match present and planned ICT provision with the planned distribution of community buildings arising out of the Buildings Strategy

Milestones

At present the baselines are insufficient to establish accurate milestones across the NDC area. However, milestones can be produced for increasing known provision, based on projects either approved or planned.

Activities

ICT projects either being delivered or planned have only recently been drawn out of the ICT Strategy, which was written with community involvement. Therefore each of them contributes to the achievement of the outcomes identified above. The strategy was based in part on good practice from other areas and what has been demonstrated as effective.

There is no doubt that the ICT Delivery Plan and Projects contained within it will need to be revisited in the near future. The projects were based on technology as it existed in 2001; the pace of change is so fast that some projects (for instance Internet access) may need major revision in a year from now. For this reason appraisals for the projects will cover periods of one, two or three years depending on how far ahead it is possible to plan for individual projects.